# Residential Care Services (RCS) Operational Principles and Procedures for

Adult Family Homes (AFHs)

## LICENSING INSPECTIONS

#### RESIDENT SAMPLE

# I. Purpose

To identify residents requiring a comprehensive review and those requiring a focused review.

## II. Authority

RCW 70.128.070

RCW 70.128.090

# III. Operational Principles

- A. The sample includes all residents in the home.
- B. The comprehensive review includes:
  - 1. Full resident observations;
  - 2. Full resident interviews; and
  - 3. Comprehensive record reviews.
- C. The focused review includes:
  - 1. General resident observations, unless a need is identified for a specific observation;
  - 2. General conversations, with follow-up and more in-depth discussion only if specific issues are identified; and
  - 3. Family interview.
  - 4. No record review unless the comprehensive record review or some other issues lead you to do a review based on a specific issue or concern.

### IV. Procedures

## The Licensor will:

- A. Select two residents from the sample for a comprehensive review:
  - 1. One with more complex care requirements; and
  - 2. One with lighter care needs.
- B. Conduct a focused review for the other sampled residents. .

#### INFORMATION AND ASSISTANCE

- A. Sample selection when residents are out of the home (at work, day program, medical appointment etc):
  - 1. The Licensor <u>MUST CONSIDER THE TIMING OF THE VISIT</u> to ensure that at least two residents are present in the home.
  - 2. If fewer than two residents are present in the home at the time of the visit, the Licensor must make arrangements to return at a time when at least two residents are present and available (this could mean conducting the inspection in the evening when residents are more likely to be at home.)

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